SUDEEP DAHAL

Garland Road, SE18 2PP | +44 7467609924 | dahalsudeep890@gmail.com

Diligent food service professional with over 2 years' experience in hospitality and customer services, and a commitment to the delivery of an excellent service to diners at quality establishments.

Proven ability to serve meals, alcohol, dessert, and appetizers to customers within dynamic hospitality environments. Focused on collaborating with teams and building effective relationships with waiting teams and bar managers. Applies exceptional communication skills when offering advice and guidance on drink and food menu items, with a focus on achieving excellent guest satisfaction.

EXPERIENCE

1.5 YEARS

WAITING STAFF, NEW ORLEANS CAFE, KATHMANDU-NEPAL

Taking customer orders in a timely manner. Offering recommendations and providing customers with daily specials options. And ensuring the delivery of an efficient service and prompt serving of all food courses and alcoholic beverages.

1 YEAR

WAITER/KITCHEN HELPER, OLD HOUSE RESTAURANT, KATHMANDU-NEPAL

Working closely within the kitchen team to ensure correct meals are delivered and issues are relayed to customers in an appropriate manner with maintaining customer satisfaction and safety.

EDUCATION

2023-0NG0ING

BSC (HONS) COMPUTER SCIENCE, UNIVERSITY OF EAST LONDON, LONDON-UNITED KINGDOM

2019

HIGHER EDUCATION IN COMPUTER SCIENCE, BAYLOR INTERNATIONAL ACADEMY, BANEPA-KAVRE NEPAL

2017

SCHOOL LEAVING CERTIFICATE, KABHRE HIGHER SECONDARY SCHOOL, BANEPA-KAVRE NEPAL

ZKILLZ

- Leadership
- Customer services
- Complaint handling
- Ability to collaborate effectively with team members.
- Excellent communication skills
- Attention to details.